



Format USA Inc., ("Format USA") warranty is only valid for the original retail owner from the date of initial retail purchase and is not transferable. The original sales receipt, as proof of purchase, is required to obtain warranty performance.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than Format USA or an authorized service center, improper installation, or exposure to extremes of heat or humidity. The safe must be properly installed and cared for as instructed in the Owner's Manual. Changing or modifying the safe will void this warranty.

Format USA, at its sole option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or refurbished product or component of like size and type

In the event Format USA determines the safe should be returned, Format USA will pay for curbside pickup and return freight costs. The owner is responsible for accommodating curbside pickup. Format USA is also not responsible for costs associated with removing or installing the product; opening of safe, damage or loss of the contents of the product; nor for unauthorized removal of the contents; or damages incurred during transportation. Personal property damaged or left in the safe are not covered by this Warranty.

No employee of Format USA or any other party is authorized to make any warranty in addition to those made in this agreement.

### **LIMITED ONE-YEAR WARRANTY**

Format USA warrants parts that for a period of one (1) year from the date of purchase, this product will be free from defects in material and workmanship.

### **LIFETIME WARRANTY**

Format USA's Lifetime Warranty is limited to any product that proves to be defective or damaged during a fire, break-in, or break-in attempt. Further, the warranty does not cover Acts of God, including natural disasters. Any warranty claims must be accompanied by a police or fire department report with photographs or video of the damaged safe. Warranty claims must be made within four months of the damaging incident.

Claims shall be made under this warranty by calling 844-848-7939 or writing to Format USA, 1410 Pioneer Street, Brea, CA 92821.

### **CHOICE OF LAW**

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above Warranty Period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

If you have any additional questions, please contact Customer Service at 562-691-7444 or email to [sales@formatusa.com](mailto:sales@formatusa.com).